Family Learning and Technology (FLATS) Center

Locations

Homan Elementary Room 3-A 1602 W Harvard Ave, Fresno Between West and Clinton

Burroughs Elementary Room 30 166 N Sierra Vista Ave, Fresno Between Tulare and Chestnut

Tioga Middle School Room 3 3232 E Fairmont Ave, Fresno Between Shaw and First Street

FLATS

Hours: Mon – Fri 7 AM – 4 PM (Closed on District holidays) No Appointment Necessary

Support and Services

Grade Level	Service	Service Location
Pre-kinder – 6 th grade	New student/First-time Device Pickup **students need to be fully enrolled	Any FLATS Location. No appointment necessary
	Hotspot pickup	Any FLATS Location. No appointment necessary
	Lost/Stolen/damage *Replacement fee may apply* See price chart	Any FLATS Location. No appointment necessary
Secondary Students 7 th -12 th Grade	New student/First-time Device Pickup **students need to be fully enrolled	See your school site Librarian to check out district issued device
	Hotspot pickup	See your school site Librarian to check out district issued device
Fresno Unified School District	Lost/Stolen/damage *Replacement fee may apply* See price chart	See your school site Librarian to check out district issued device

Student Technology Replacement Costs

Device Type	Replacement Cost if Damaged	Replacement Cost if Lost*	Replacement Cost if Stolen* (with police report)
Student Laptop	\$40	\$100	\$0
Student Laptop power cord	\$5	\$10	\$0
Student Tablet – Surface Go	\$25	\$65	\$0
Surface Go power cord	\$5	\$10	\$0
Surface Go – Detachable keyboa	rd \$5	\$10	\$0
Student Tablet – Lenovo	⁻ \$15	\$35	\$0
Lenovo case w/ keyboard	\$5	\$10	\$0
Hotspot	\$0	\$0	\$0 ad stolen devices will be remotely

^tLost and stolen devices will be remotely deactivated and will no longer be usable.



Questions or technology support? Families in need of remote troubleshooting assistance with district-wide applications please contact the FLATS Mainline for tech support at: (559) 457-3939

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